LAZER CITY

At Lazer City (Funtazia Ltd) we strive to be as flexible and accommodating as possible, however, there are a few basic terms and conditions that exist to protect us and you. By booking with us or entering a game you are agreeing to these terms.

Use of the Lazer City arena is only available in conjunction with use of the play frame, it is not possible to pay for and participate in the lazer activity alone. Lazer sessions will be timetabled at specific times. Individual participants must check for an available slot.

General terms and conditions. These apply to all lazer arena participants.

At Lazer City we recommend that this activity is suitable for children aged 4-12. However, children aged 3 may be allowed to use the facility at the discretion of their parents. An adult may accompany a child, however the number of adults in the arena is restricted.

All lazer games are non-refundable.

At all times children are the responsibility of the accompanying adult. This adult should remain in the vicinity of the lazer game area and be available at all times to ensure a reasonable level of behaviour is maintained. We recommend one adult per 8 children.

Lazer City does not provide services of supervision of children using the centre, although the lazer games are supervised by stewards. Stewards are present to ensure the correct use of the Lazer City equipment, have access to first aid facilities and are available to implement the centre's rules.

Whilst every effort is made to maintain the maximum number of laser firing units (18), there may be occasions when this is not possible.

Players must obey the safety rules at all times for the safety of themselves and others. Players will be removed from the games (without refund) if they fail to follow the rules.

Use of the venue and equipment is at your own risk.

Group bookings - We cannot guarantee to accommodate extra players without being given prior notice, any increase in numbers will be subject to availability of space (max 18) and any increases must be confirmed 4 days prior to the event. If all guns are not working the game will be split into separate games. The birthday child can enjoy both games if they so wish.

The minimum number of players is 10, maximum 18 (per game). Where the group size is below the minimum then the booking cost will be charged at the minimum number (10).

Should you wish to have more than the maximum players then you must book two slots and divide the players into two groups.

Please arrive in good time. Late arrivals may miss their game slot, in which case no refund will be given.

Bookings are provisional until the appropriate deposit has been paid. The deposit of £40 must be paid within 7 days of making the booking. Deposits are non-refundable, however, at management discretion you may re-arrange for a different day or timeslot (if available). The balance must be paid prior to entering the game by cash, credit or debit card.

Each game session lasts for 20 minutes, including 5 minutes for the game briefing and equipment.

This lazer game is played in a dark, smoky and unusual environment. If you are unsure about its suitability please discuss your concerns with a member of staff beforehand.

Shoes must be worn. We advise flat shoes with soles that have a good grip. No heelies

No food or drink is allowed in the game arena.

Foul and/or abusive language is not permitted.

Threatening or intimidating behaviour towards any of our staff or other customers will not be tolerated and will be reported to the police.

Anyone deemed to be under the influence of alcohol or drugs will be refused entry to the centre.

Smoking is strictly prohibited including electronic cigarettes.

The company does not accept any responsibility or liability for lost or damaged possessions.

The company does not accept liability for loss or injury of whatever nature due to misuses of the equipment or lack of parental supervision or failure to comply with these terms and conditions.

Health Advice

- This game takes place in a dark, smoky atmosphere.
- This lazer activity requires significant physical activity.
- Not suitable for anyone wearing a pacemaker or similar device.
- Asthmatics and epileptics must advise a member of staff prior to their game. Asthmatics are advised to bring an inhaler

Game Safety Rules

- No running or walking faster than the speed necessary to stop in the distance that you can see is clear.
- No physical contact with other players or the arena scenery.
- No climbing, sitting or lying down.
- Sportsman-like behaviour at all times.
- House rules apply.

- No food, drink, chewing gum, alcohol, smoking in the arena or kit-up area.
- A steward is on hand at all times.
- No pointing the lazer beam in eyes.